Promotion Terms

Effective from October 26, 2026

1. Introduction

These terms apply to all promotions, discounts and discount codes of **BEST-HOSTING s.r.o.**, company ID 28823036, with its registered office at Brněnská 700/25, 500 06 Hradec Králové, Czech Republic (“we” or “us”). A specific promotion may have additional conditions stated with it on our website, and those take precedence. All other rules are set out in our General Terms and Conditions.

2. Who Can Use a Promotion

- Promotions are available to both new and existing customers.
- A promotion published on the English version of our website applies to orders placed on the English version, and a promotion on the Czech version applies to orders placed on the Czech version.

3. Validity

- Each promotion is valid from the start date to the end date stated on our website, until 23:59:59 on the last day.
- A promotion may end earlier if the number of uses stated in its conditions runs out.
- We do not extend the announced end of a promotion.
- What matters is when you complete your order. If you complete your order after the promotion has ended, the discount is removed from your shopping cart.

4. What the Discount Applies To

- The discount only applies to new orders of the services the promotion is intended for (for example web hosting or virtual servers).
- The discount does not apply to renewals of existing services, plan changes, virtual server upgrades or email hosting, unless the promotion expressly states otherwise.
- The discount does not apply to domain registrations, renewals or transfers, unless the promotion expressly states otherwise.

5. Discount Amount

- The discount is calculated from the price of the first ordered period, up to the price of 12 months. If you order a longer period, you get the same discount as for a 12-month order.
- You pay for the next periods according to the current price list, without a discount.
- As the price before the discount, we show the lowest price at which we offered the service in the 30 days before the promotion started.
- Prices are shown excluding VAT unless stated otherwise.

6. Discount Codes

- Enter your discount code in the shopping cart. Some promotions are applied in the shopping cart automatically, without a code.
- A code may have a limited number of uses or a minimum order value, if stated with the code.
- Discounts and discount codes cannot be exchanged for cash.

7. Combining Discounts

- Discounts cannot be combined. Only one discount can be applied to one service.
- If more than one discount applies to your order, we will use the better one.

8. Cancelling a Service Ordered with a Discount

If you withdraw from the contract or get a refund under our Cancellation Terms, we refund only the amount you actually paid after the discount.